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New Jersey American Water Wants Customers to Know Their Water is Safe to Drink

All the Company's Water Systems Meet or Surpass All Water Quality Standards, Including Those Set for Lead

CAMDEN, NJ (August 13, 2019) – In light of the ongoing issues related to elevated lead levels in Newark, N.J., New Jersey American Water is reassuring its customers that their water is safe to drink.

“New Jersey American Water routinely tests and monitors the drinking water leaving the treatment facilities and at different distribution points through the system – and we provide corrosion control treatment where needed – and test results show our water meets or surpasses both state and federal standards for all regulated substances, including lead,” explained Cheryl Norton, president of New Jersey American Water.

Norton continued, “We have an exceptional track record when it comes to water quality and regulatory compliance which ranks us among the best water companies in the nation. We encourage our customers to read through the information provided in our Water Quality Reports to better understand the work we do and our commitment to providing high-quality water 24 hours a day, 365 days a year throughout the 192 communities in New Jersey that we serve.”

The company's Water Quality Reports, which are available online and also in printed copies upon request, give an overview of local drinking water sources for each community and detail the extensive testing conducted on the company's water each year. New Jersey American Water customers can access their water quality report online at www.newjersey.amwater.com/waterquality.

Norton added that there are additional steps people can take to help further protect themselves from lead particles that could be present in indoor plumbing. “While we know that lead is not an issue in the treated water leaving our facilities or in the pipes in the distribution system, if your home was built before 1985, your plumbing system may contain leaded materials. To minimize possible exposure, experts recommend

running your kitchen tap with cold water for 30 seconds to 2 minutes if it has gone unused for more than six hours. This is a simple way to reduce the risk of lead exposure from plumbing in older buildings.”

For more tips and information, visit www.newjerseyamwater.com/leadfacts.

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[New Jersey American Water](http://www.newjerseyamwater.com), a subsidiary of American Water, is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.7 million people. More information can be found at www.newjerseyamwater.com. With a history dating back to 1886, American Water (NYSE: AWK) is the largest and most geographically diverse publicly traded U.S. water and wastewater utility company. The company employs 7,100 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 14 million people in 46 states. More information can be found by visiting www.amwater.com.